

*CLARIFICATION TO THE FOLLOWING Q&A FROM THE MARCH 28, 2001 CITIC PHASE PRE-PROPOSAL CONFERENCE (THE FOLLOWING Q&A APPEARS IN THE ORIGINAL TRANSCRIPT ON PAGE 34, LINES 14 – 19.)*

MS. HARMON: There's one [more question]. The question was, who can redesign applications?

The answer is, HCFA has several contractors that do that.

The intent would be to merge that into the CITIC contract as much as possible. There are also staff that do that as well.

So that's kind of a wishy-washy answer to this one.

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Clarification: The CITIC contract initially will require the CITIC Contractor to only support, on an “*as directed by HCFA*” basis, the application developer(s) in the design/redesign and system integration of HCFA-developed application programs. This requirement is described in the ‘Sustaining Engineering Support’ section of the Phase 2 SOW.

HCFA realizes that at some point to merge the responsibilities for actually designing/redesigning applications into the CITIC contract would further help achieve CITIC’s “single point of accountability” goal. However, this effort is *not* being included in CITIC today.